





I. Priorities specific to my business's industry.



2. Digitization of our
business's products and
services.

3. Creating platforms and services that can scale to meet internet-scale demand.



4. Move to Software as a Service.



5. Move to Platform as a Service.



6. Move to Infrastructure as a Service.



7. Promoting diversity
amongst the technology
workforce.



8. Developing technology apprenticeship schemes.



9. Creating time and space to allow for innovation activities.



10. Exploring the opportunities of Artificial Intelligence, Machine Learning and Natural Language Processing.



11. Encouraging better collaboration across the organisation.



12. Developing and promoting a new brand proposition for the IT department.



13. Developing strategic partnerships with vendors.

14. Reducing real estate costs through more effective use of technology.



I 5. Integration of data
across systems.



16. Building relationships with analyst firms to shortcut on research and vendor selection.



17. Monitoring of performance of marketing across social network channels.



18. Ensuring data
regulation compliance
(privacy etc).



19. Managing
organisational
expectations of speed of
technology delivery
versus speed of business
change.



20. Investment in startup incubator and accelerator programs.



21. Better integration
with facilities management
providers.



22. Improving the environmental impact of technology used.



23. Information and cyber security management.



24. Moving legacy
line-of-business systems
onto more modern
technology architectures.



25. Enabling back office technology functionality to be accessed from customer-facing systems and services.



26. Enabling enterprise-wide content searching.



27. Influencing
organisational
culture/culture change.



28. Better demonstrate the value of IT to the organisation.



29. Improve the user experience of accessing IT services.



30. Improve the organisational capability to act upon data and data insight.



31. Creating new digital business models.



32. Shepherding investment from multiple projects to enable improvements to underlying shared infrastructure.



33. Improving the use of agile approaches within and outside of the technology team.



34. Introduce Open Innovation approaches.



35. Establish a team of Business Intelligence champions across the business to sell benefits of data and insight.



36. Introduce Service
Design techniques for
delivering new services.



37. Understand the insight requirements of senior executives.

38. Improve the gender balance of the current technology leadership team.



39. Consolidate existing data centres and move into Cloud hosting provider.



40. Invest into the skills and capabilities in IT leadership.



41. Move from a federated to centralized business structure.



42. Move from a centralized to a federated business structure.



43. Introduce a new CRM platform.



44. Introduce a new ERP system.



45. Develop a close working relationship with a particular supplier.



46. Improve software
licence management and
cost optimisation.



47. Introduce a new
Cloud-based productivity
and collaboration suite.



48. Review and re-tender
key supplier contracts.



49. Improve identity management and authentication services.



50. Obtain a seat on the board.



CIO Priorities

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